

Much information has recently been shared surrounding the eligibility and availability of the COVID-19 vaccine. Because Kaiser Permanente is a trusted provider offering the vaccine to our members and all Coloradans, Kaiser provided the following vaccine update on **January 11, 2021**:

- The State has developed a phased approach to vaccine distribution as shown in the [timeline](#) on the Colorado Department of Public Health & Environment ([CDPHE website](#)). **Governor Polis has recently prioritized those aged 70 and older to receive the COVID-19 vaccine within phase 1B at scheduled COVID-19 vaccine appointments.**
- Since we must provide the vaccine in compliance with the State's guidance, Kaiser Permanente is currently vaccinating all persons in Phase 1A and the first part of 1B. This includes eligible Kaiser Permanente members and non-members.
- Regardless of which eligibility phase a member is in, we strongly encourage that they register their interest in being vaccinated for COVID-19 by using the sign-up process defined below.

#### **Kaiser Permanente process for signing up for the COVID-19 vaccine:**

- **Members interested in receiving the vaccine should:**
  - Fill out the COVID-19 Vaccine Sign-up e-visit at [kp.org/covidvaccine](https://kp.org/covidvaccine).
  - Or complete a short questionnaire by calling **1-844-951-1932**.
- **Non-members interested in receiving the vaccine should** go to [kp.org/covidvaccine](https://kp.org/covidvaccine), then, complete the non-member brief intake to request the vaccine.
- Whether using the e-visit or phone number to sign up for the vaccine, all individuals will be asked for information to determine their phase for vaccine eligibility.
- Upon providing information to us, individuals will be placed on a first-come, first-served wait list for the vaccine. Within their phase, they will be placed in a virtual line. For example, if a person meets the criteria for Phase 1B, they will be prioritized over those in Phase 2, but within Phase 1B. This process will allow scheduling vaccine appointments based on phase, timing of registration, and vaccine availability.
- Once an individual signs up, they don't need to take any further action. We will hold their place in our virtual line and notify them when they are eligible and when vaccine supply is available.
- When it is their turn to receive the COVID-19 vaccine, individuals who have signed up will receive an email, text, or call with further instructions to schedule their appointment.

#### **Other important information:**

For ease of communication with your employees, please feel free to share the attached [COVID-19 Vaccine](#) flyer, [COVID-19 Vaccine Q&A](#), and [what to expect when you get your COVID-19 vaccine](#).

- We are also reaching out to members via text messaging and either **kp.org** email or letters, the latter if they are not registered on **kp.org**.
- Due to high interest in the COVID-19 vaccines, our Appointment and Advice Contact Center is experiencing very high call volumes and long wait times. For this reason, we strongly encourage members to use the e-visit at [kp.org/covidvaccine](https://kp.org/covidvaccine) or the automated phone line (**1-844-951-1932**) to register for the vaccine.
- All eligible individuals (members and non-members) may receive a COVID-19 vaccination at Kaiser Permanente or at any other provider offering the vaccination on behalf of the State of Colorado.
- All vaccinations are provided at NO COST.

A vaccination effort of this size is new for all of us. We are acting as quickly as possible to get your employees vaccinated. For the most current information, please visit [kp.org/covidvaccine](https://kp.org/covidvaccine).