



Site of service quick cost analysis

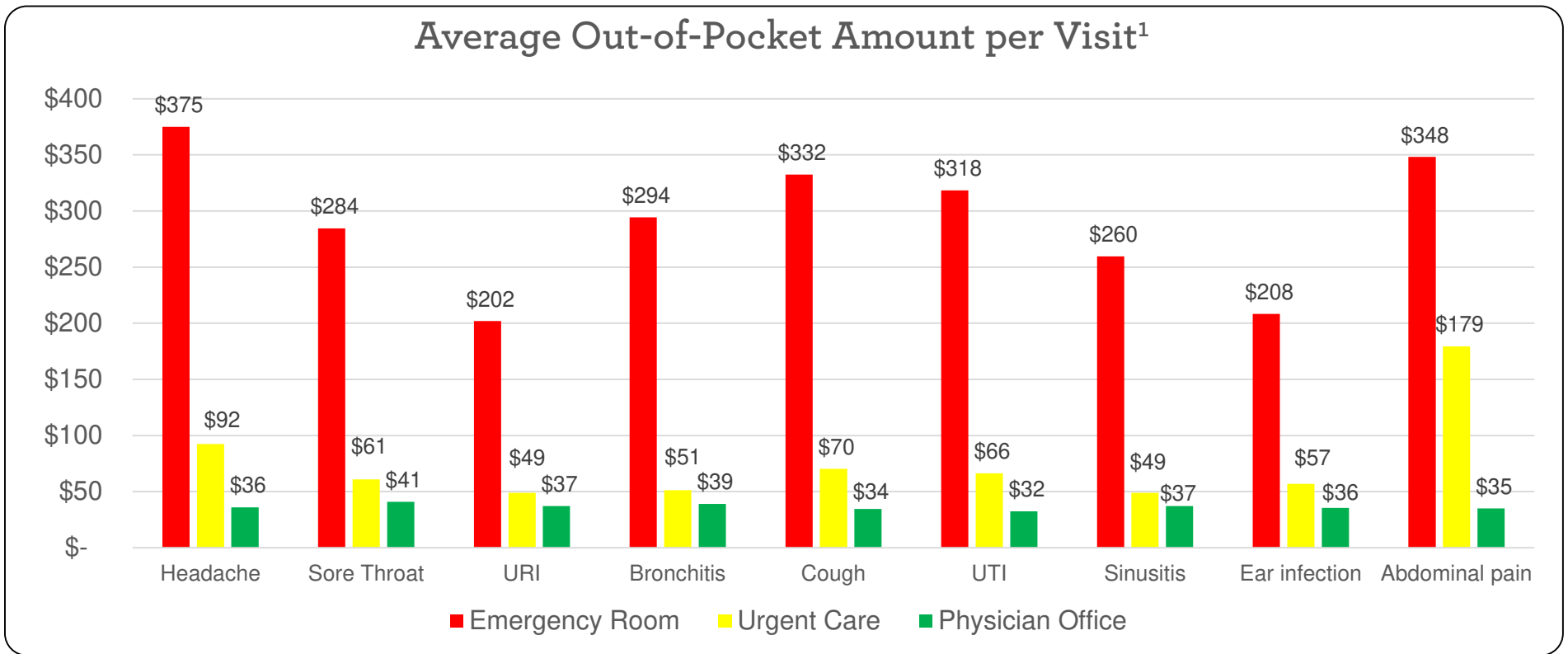
What symptoms are plan members being treated for in the ER?

Top 20 Diagnoses (by visit volume)	
Diagnosis Description	Diagnosis Type ¹
Chest pain, unspecified	Emergent
Other chest pain	Non-emergent
Headache	Non-emergent
Unspecified abdominal pain	Non-emergent
Nausea with vomiting, unspecified	Non-emergent
Syncope and collapse	Emergent
Acute upper respiratory infection, unspecified	Non-emergent
Dizziness and giddiness	Non-emergent
Unspecified injury of head, initial encounter	Emergent
Chest pain NOS	Emergent
Epigastric pain	Non-emergent
Right lower quadrant pain	Non-emergent
Laceration without foreign body of other part of head, initial encounter	Emergent
Acute obstructive laryngitis [croup]	Emergent
Fever, unspecified	Emergent
Noninfective gastroenteritis and colitis, unspecified	Non-emergent
Cough	Non-emergent
Acute pharyngitis, unspecified	Non-emergent
Concussion without loss of consciousness, initial encounter	Emergent
Urinary tract infection, site not specified	Non-emergent

¹ NYU Center for Health and Public Service Research methodology. The patient's initial complaint, presenting symptoms, vital signs, medical history, and age indicated that immediate medical care was not required within 12 hours.

Comparison of cost to the member

Some conditions can only be treated in the ER due to their complexity or severity. However looking at a sample of those that can be treated at any site we see:



¹ Includes total of both physician and facility charges